



community Annual Report

2011-2012



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The 2011-2012 year was an incredibly successful one! The year began with the 2% budget cut (previously cut in 2010-2011) being fully reinstated. Our agency—and providers like ours—were relieved to see the Missouri Legislature remove the provider rate reduction from the previous year.

TNC Community completed its second educational conference. Attendees from the Midwest included Kansas, Missouri, Iowa, Nebraska. Additionally, TNC was able to build a relationship with Institute for Human Development, located within UMKC.

The Jefferson group home started a kitchen remodel to make it more accessible for the individuals we assist. Using a universal design approach, the newly renovated kitchen and adjacent rooms provide countertops at various levels for all individuals and widened doorways for easier access and flow between the family room, kitchen and laundry room.



I'm certainly excited about our future as our agency continues to be a preferred provider within the Kansas City Metro area. I'd like to take this opportunity to thank our donors and friends who have been there to support us—both in-kind donations and funds. Our capital campaign continues onward. Without your support to help us, this would have been a difficult financial year. We're seeking out grants and funders that align with our principles and philosophies to find matches. But grants are increasingly more competitive, as numerous agencies are seeking limited funds.

A handwritten signature in black ink, appearing to read 'James Landrum'.

James Landrum, Executive Director

Remembering Ladi



Ladi Shogbamimu
1964-2012

In July 2012, TNC Community was unexpectedly faced with the sudden loss of the chair of our board of directors and a dear friend. Ladi Shogbamimu was a board member at TNC for a little more than eight years, and the board chair for almost half of that time.

He was a very calm, gentle man who had a quiet but pronounced presence. When he walked into the room, you knew he was there. As a patent attorney, he would always donate his time to look over contracts for our organization or write legal letters.

He was known for his generosity. He would give of himself unselfishly for a good cause. If anything was ever unjust, he would do everything within his power to right the wrong. He left behind two children and a legacy of kindness that lives on in his honor.

Program Updates



Berniece (front) with those who helped (left-right) Jennifer Fry, Angela Carey and Colette Crist.

TNC helps one individual achieve a big goal.

Although our agency is renowned for providing the highest level of medical care, our agency's services extend beyond the bare minimum. We understand that everyone's unique – disabilities affect everyone differently and individual needs and personal goals vary. TNC takes a truly customized approach to helping individuals not only be healthy but to truly live.

At her annual ISP meeting, Berniece expressed her desire to vote. With the help of her public administrator and TNC staff, she petitioned the court to restore her right to vote. After a lot of hard work and dedication, Berniece finally had her opportunity to show the judge she understood how the voting process worked. At the conclusion, the judge granted her the right to vote.

November 2012 was the first time she ever voted in an election. TNC helps adults with intellectual/developmental disabilities like Berniece achieve their personal goals every day. Berniece's passion and determination creates a rippling effect among our community and inspires others to achieve their goals.



TNC renews its three-year CARF certification

CARF International has accredited TNC for a period of three years for its Community Housing and Supported Living programs. This accreditation decision represents the highest level of accreditation that can be awarded to an organization and shows the agency's substantial conformance to the CARF standards.

An organization receiving a Three-Year Accreditation has put itself through a rigorous peer review process and has demonstrated to a team of surveyors during an on-site visit that its programs and services are of the highest quality,

measurable and accountable. Congratulations to all of TNC's employees who help maintain the agency's high standards.

TNC's Adventure Race

TNC Community acquired the rights to the Dirty Duo Adventure Race, Kansas City's first original adventure race. The Dirty Duo is a running/biking event, where two racers share a bike and compete in a six-mile course with obstacles at each mile marker. The sixth obstacle is a 40-foot mudpit ALL contestants get to crawl through to finish. For children aged 5-10 years old, there's a Dirty Duo, Jr. course, that's a one-mile course.

This year's event was at the Kansas Speedway, on June 23, 2012 and raised more than \$24,000. The 2013 race will be held at the Kansas Speedway, June 15th. For more information about the 2013 Dirty Duo and how you can help, please go to kccdirtyduo.com.



Nancy placing a medal on a racer at the 2012 Dirty Duo

Individual-Based Outcomes Management Plan

INDIVIDUAL-BASED OUTCOMES—SUMMARY OF PROGRESS

Annual Progress (July 1, 2011 to June 30, 2012)

PROGRESS OBJECTIVES	GOAL	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter
1. Each individual we support has the chance to participate in community inclusion activities monthly as appropriate.	Ninety (90%) of persons receiving services who have been identified as wishing to access the community will do so a minimum of four (4) times per month.	97%	55%	89%	95% ANNUAL: Goal met for 3 of 4 quarters.
2. In order to facilitate access to personally desired outcomes, individual-directed plan development will be encouraged.	Three (3) persons who express the desire to chair his/her own meetings will do so during the 2011-2012 Outcomes Management Year. (Goal met at optimum level = 3. Goal met = 2. Goal met at minimum level = 1).	Annual goal. However, 2 persons chaired plan this quarter.	Annual goal.	Annual goal. However, 3 persons chaired plan this quarter	Annual goal. However, 5 persons chaired plan this quarter. ANNUAL GOAL MET at optimum level.
3. Through ongoing training and efforts to increase staff awareness of health and safety needs, TNC will become more effective at reducing preventable adverse events.	The number of preventable reportable events will be reduced to an average of 30 or fewer events for Jackson County (JC) and 8 or fewer events for Clay County (CC) each quarter.	JC = 29 CC = 7 Goal met at goal level.	JC = 10 CC = 2 Goal met at optimum level.	JC = 7 CC = 3 Goal met at optimum level.	JC = 9 CC = 1 Goal met at optimum level. ANNUAL: Goal met 4 of 4 quarters.
4. Individuals will make progress on individual goals.	90% of persons receiving services will make progress on at least 85% of their individual goals and	Annual goal. However, 83% of those applicable (5/6) met 85% for 1 st Qtr.	Annual goal. However, 100% of those applicable (7/7) met 85% for the 2 nd Qtr.	Annual goal. However, 80% of those applicable (8/10) met 85% for the 3 rd Qtr.	Annual goal. However, 100% of those applicable (10/10) met 85% for the 4 th Quarter. ANNUAL: 91% made progress on at least 85% of their goals. GOAL MET at Goal Level.
5. Improve satisfaction of persons receiving services.	90% of persons served who report being satisfied with all areas surveyed.	To be tabulated during 4 th Qtr.	To be tabulated during 4 th Qtr.	To be tabulated during 4 th Qtr.	90.2% Goal met at Goal Level.
6. Improve satisfaction of stakeholders.	Ninety percent (90%) of respondents to surveys report being satisfied in 90% of the areas surveyed.	To be tabulated during 4 th Qtr.	To be tabulated during 4 th Qtr.	To be tabulated during 4 th Qtr.	91%. Goal met at Goal Level.

Barrier Removal Statement:

We believe that all persons associated with TNC Community should advocate for the removal of architectural, environmental, attitudinal, financial, employment, communication, transportation, community integration, and any other barriers to the persons receiving services through TNC Community.

Demographics of Persons Receiving Services

TNC Community currently supports 38 individuals with intellectual/developmental disabilities and/or head injury. The most common diagnosis of those served is Severe (37%) and Profound (34%) Intellectual Disability. The most common disabling condition other than Intellectual Disability is Cerebral Palsy (74%) followed by Seizure Disorder (66%).

Seventy-four percent of those served rely on some type of orthopedic assistance with the most common type of assistance being a wheelchair. Nearly half (45%) are between the ages of 36 to 50 years of age with persons served ranging in age from 21 to 71 years old.

Most individuals receive funding from Medicaid Waiver and most receive residential services only. All persons served, living in a group home, receive services in a residential setting with a minimum of one staff person to every three individuals served. All persons served, living in an ISL setting, receive services with a minimum of one staff to every two individuals served. Culturally, the highest percentage of individuals served is Caucasian (76%). Other cultures represented are African-American, Asian, and Hispanic. The majority (71%) of those served have a religious affiliation (Baptist, Catholic, Protestant, Community of Christ), while the remaining 29% do not have any religious preferences.

- All are diagnosed with mental retardation and/or developmental disabilities
- 22 individuals do not communicate verbally
- All in residential require 24 hour a day, 7 days a week care
- Many are dually diagnosed
- Most would be considered medically fragile
- All are adults ranging in age from 21 to 71
- More than a third (37%) have been with TNC for more than 25 years
- Two in five (39%) have been part of TNC's residential services for between 1 to 5 years.
- 6 are employed at a sheltered workshop
- 3 attend a day program.
- 3 individuals have blindness or are visually impaired
- 3 have hearing impairment or deafness
- 14 are diagnosed with profound developmental disability
- 13 are diagnosed with severe developmental disabilities
- 38 receive funding through the Missouri Medicaid Waiver



Thanks to the generous support of all our donors and funders, our agency has been able to enhance the quality of lives of individuals with intellectual/developmental disabilities.



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 Kenna Beth Zulle

TNC Community respects the privacy of our donors and allows both new and continuing donors to inform TNC that they do not want their name and/or address to be shared outside of the organization. Please contact Ginni Gilgour at (816) 373-5060 or email at ggilgour@tnccommunity.com to have your name excluded in the future.

We make every effort to ensure that the list of donors is complete and without error. Please forgive any errors or omissions.

Financials

Statement of Financial Position June 30, 2012

ASSETS

Cash and Cash Equivalents	\$ 455,837
Certificates of Deposit	786,281
Investments	6,959
Accounts Receivable	358,521
Tax Refund Receivable	35,034
Pledges Receivable	25,500
Prepaid Expenses	21,804
Intangible Asset, Net of Amortization	7,020
Property and Equipment, Less Accumulated Depreciation	<u>1,442,077</u>
	<u>3,139,033</u>
Total Current Assets	

LIABILITIES

Accounts Payable	\$ 52,766
Accrued Wages and Payroll Taxes	66,942
Accrued Interest	1,950
Accrued Vacation	60,719
Unexpended Residents Funds	2,379
Short-term Mortgages Payable	38,269
Long-term Mortgages Payable	<u>708,693</u>
Total Current Liabilities	931,718

NET ASSETS

Temporarily Restricted	\$ 25,500
Unrestricted	<u>2,181,815</u>
Total Net Assets	<u>2,207,315</u>
Total Liabilities and Net Assets	<u>\$ 3,139,033</u>

Statement of Activities
For the year ending June 30, 2012

UNRESTRICTED ASSETS

Support and Revenue	\$ 3,390,082
Government Grants and Fees	154,477
Contributions	15,856
United Way Support	57,210
Interest Income	7,933
Realized Gain (Loss)	(677)
Gain on Sale of Auto	900
Fundraising Event	19,322
Fundraising Expenses	(8,270)
Other	866
Total Support and Revenues	<u>3,637,699</u>

Expenses

Program Services	3,048,659
Supporting Services	
Administrative	409,138
Fundraising	<u>29,313</u>
Total Expenses and Losses	<u>3,487,110</u>

TEMPORARILY RESTRICTED NET ASSETS

Increase (Decrease) in Net Assets	(150,589)
Net Assets, Beginning of Year	<u>2,056,726</u>
Net Assets, End of Year	<u><u>2,207,315</u></u>

Governing Information

Governance Statement:

TNC is governed by a dedicated volunteer Board of Directors, which is committed to all operations and the provision of services through a code of ethics. This code of ethics includes guidelines on treatment of persons receiving services, confidentiality, accessibility, culture, business and financial practices, conflicts of interest, governance, laws and regulations, development initiatives, and treatment of community members and staff.

TNC Community receives partial funding from Developmental Disability Services of Jackson County-Eitas, Developmental Disabilities Resource Board of Clay County, United Way of Greater Kansas City, and the Missouri Department of Mental Health. We also rely on contributions from the community.

Vision Statement:

The vision of TNC Community is to be the region's foremost provider of high quality services to persons with developmental disabilities by providing individuals the opportunity to achieve their goals in a safe and healthy environment. TNC Community will be an advocate for interdependent living, meaningful community education, and inclusion.

Mission Statement:

Advocating for interdependent living, education, and community inclusion through competent, caring support.

TNC Board of Directors

Doug Hall,
Chairperson

Paul Heacock,
Vice Chairperson/
Secretary/Treasurer

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Dana Chatlin

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*Facilitating the Diversities of the
Developmentally Disabled since 1949*

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www.tnccommunity.com

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